



NEW HOPE
GROUP

PRE-CONSTRUCTION SOCIAL IMPACT MANAGEMENT REPORT

New Acland Coal Mine Stage 3 Project

Tenth report - May 2020 – REVo

TABLE OF CONTENTS

- 1. Introduction..... 3**
- 1.1. COVID-19 3
- 1.2. The Project..... 3
- 2. Community and Stakeholder Engagement 6**
- 2.1. Outcomes of Engagement..... 6
 - 2.1.1. Landholder engagement 6
 - 2.1.2. Community engagement 7
 - 2.1.3. Key stakeholder engagement 9
- 2.2. Complaints Management10
- 2.3. Consultation Stakeholders and Issues Report10
- 2.4. Q3-Q4 Communication and Engagement Activities13
- 3. Community Health, Safety and Social Infrastructure 21**
- 3.1. Community Health, Safety and Wellbeing21
- 3.2. Social Infrastructure.....21
- 3.3. Acland Management Plan.....21
- 4. Project Plan..... 22**
- 4.1. Mitigation and Management Strategies 22
- 4.2. Community and Stakeholder Engagement 23
- 5. Conclusion 25**
- Annexure A New Acland Coal Mine Stage 3 Project Approvals History26**

1. INTRODUCTION

This report has been prepared in accordance with the Queensland Coordinator-General's Conditions for New Acland Coal Pty Ltd (NAC) Stage 3's approval, to meet **Condition 17: Social Impact Management Report (SIMR): pre-construction.**

Condition 17 requires:

“(a) Commencing from the date of this Coordinator-General's Evaluation Report and up to the date of commencement of construction, every six months the proponent is to provide the SIMR to the Coordinator-General. The reports are to be made publicly available by the proponent.

(b) The SIMR is to contain:

“(i) the actions taken to inform the community about project impacts and show that community concerns about project impacts have been taken into account

(ii) the actions, outcomes and adaptive management strategies to avoid, manage or mitigate project-related impacts on community health, safety and social infrastructure”.

This SIMR covers the period from 1 December 2019 to 31 May 2020 and is the tenth pre-construction SIMR to be prepared for the New Acland Coal Mine Stage 3 Project (NAC03 or the Project). It provides an update on the Project's recent community and stakeholder engagement activities and associated outcomes, and outlines the progress of the Project's community health, safety and social infrastructure management strategies.

Once the SIMR is received by the Coordinator-General and receipt is acknowledged, this SIMR will be published and remain available online at www.aclandproject.com.au/content/reporting.

1.1. COVID-19

Despite the restrictions placed on personal movement and physical interaction from March 2020, New Hope Group continued to provide the New Acland Mine community with high quality support, primarily by way of phone and email. New Hope Group has also maintained its sponsorship and donation program throughout, assisting members of the community plan for events post the easing of COVID-19 restrictions. The New Acland Community Information Centre remained open throughout this reporting period and New Hope Group personnel remained available to address community queries, in strict accordance with Queensland Government health advice and New Hope Group health and safety guidelines.

1.2. The Project

The Project is located approximately 160km west of Brisbane, 35km north-west of Toowoomba, and 14km north-west of the town of Oakey. The Project involves the expansion of the existing open-cut New Acland Coal Mine to increase production and to extend the life of the mine.

The Evaluation Report for the Project's Environmental Impact Statement was provided by the Office of the Coordinator-General on 19 December 2014 and included 137 conditions for the Project's development and operation.

On 18 January 2017, the Project was granted Federal Government approval under the *Environment Protection and Biodiversity Conservation Act 1999 (Cth)*.

The Project also requires mining leases to be approved under the *Mineral Resources Act 1989 (Qld)*, and an associated water licence (AWL) to be granted under *the Water Act 2000 (Qld)*.

On 30 May 2018, New Acland Coal Pty Ltd was advised by the Oakey Coal Action Alliance Inc. that it had lodged a notice of appeal in respect of the Supreme Court of Queensland decision that set aside the Queensland Land Court's recommendation regarding the New Acland Coal Mine Stage 3 mining lease applications and related environmental authority amendment.

Following a three-year period of court and judicial review processes associated with the Project, on 8 November 2018, the Queensland Land Court recommended that the Project's mining leases and EA amendment be granted provided certain conditions are met, including that the Coordinator-General amend the Project's noise limits within the 'stated conditions' of the Project's 2014 EIS Evaluation Report.

The Supreme Court of Queensland, Court of Appeal hearing took place 27 February 2019 to 1 March 2019. This was an appeal against the Supreme Court of Queensland's judicial review of the Queensland Land Court's recommendation regarding the New Acland Coal Mine Stage 3 mining lease applications and related environmental authority amendment.

On 12 March 2019, the Company was advised by the Queensland Department of Environment and Science that they had granted the application to amend the Environmental Authority (EA), pursuant to the *Environmental Protection Act 1994 (Qld)* for the New Acland Coal Mine Stage 3 Project.

The amended EA includes a significant number of stringent environmental conditions and was granted following the Coordinator-General approving amendments to the noise conditions, thereby satisfying all preconditions set by the Land Court.

The AWL public notification period for submissions concluded 7 May 2019. The Department of Natural Resources, Mines and Energy is responsible for processing submissions and will contact New Hope if further information is required.

On 24 May 2019, a request to change a condition concerning Coordinator-General imposed Condition 4(a), Jondaryan train load-out facility, was lodged with the Coordinator-General. The public submission period opened 22 June 2019 and closed 21 July 2019. This request is still under consideration by the Coordinator-General.

The Supreme Court of Queensland, Court of Appeal handed down its Reasons on 10 September 2019 and Orders on 1 November 2019 refusing the appeal and allowing the cross-appeal from New Acland Coal Pty Ltd.

On 29 November 2019 the Oakey Coal Action Alliance applied for special leave to appeal the Supreme Court of Queensland, Court of Appeal decision to the High Court. The application was heard on 5 June 2020 and special leave granted to Oakey Coal Action Alliance. NAC understands the full High Court hearing is likely to occur late 2020 or in the first half of 2021.

The Regional Impact Development Approval (RIDA) public notification period for the Project commenced 11 December 2019 and closed 17 January 2020. As of the conclusion of this reporting period a decision is pending.

There are still a number of significant steps required to achieve all of the primary project approvals, including the grant of the mining leases, AWL and a change to Imposed Condition 4(a).

The New Hope Group remains committed to delivering the Project and will continue to actively work with the relevant government departments to progress the approval.

Further information regarding the Project's court and judicial review processes has been reported in earlier editions of the Social Impact Management Report (available at <http://www.aclandproject.com.au/content/reporting>). A chronology of the Project's assessment and approval process is also tabled as Annexure A to this report.

2. COMMUNITY AND STAKEHOLDER ENGAGEMENT

The New Hope Group maintains a regular program of communication and engagement with local landholders, communities and stakeholders to understand and respond to particular areas of interest or concern regarding the Project. Prolonged uncertainty regarding the Project's statutory approvals has affected some aspects of community engagement and assistance programs.

2.1. Outcomes of Engagement

The following sections report on the outcomes of the Project's engagement activities for the period of 1 December 2019 to 31 May 2020.

2.1.1. Landholder engagement

Key outcomes from the Project's engagement with landholders in the last six months are as follows.

December 2019

- Local landholders continue to struggle with drought with many landholders experiencing the worst conditions ever known. Discussions commenced to identify how Acland Pastoral Company and the New Acland Mine could support landholders in a water emergency.
- The New Acland Mine received further complimentary feedback on the annual landholder Christmas Party, which was held at the Jondaryan Woolshed in November 2019. During this event New Acland Mine management provided the mine's landholder neighbours with a project update and Acland Pastoral Company presented on its land management initiatives.

January 2020

- A total of eight landholder visits were made this month for the purpose of providing updates in relation to the Stage 3 approval progress, and to introduce the newly appointed Landholder Liaison.
- The area received good rainfall in late January. Although sporadic, most landholders received between 80 and 150mm. The rainfall has increased general positivity in the area.

February 2020

- Oakey township received approximately 230mm of rain during February, which followed the good falls received in January. In general, local landholders are feeling more confident about the season ahead.
- Telephone calls and meetings with landholders continued in February.
- Preparations commenced for a landholder-specific March tour of Acland Pastoral Company's operation and the New Acland Coal Mine.

March 2020

- A significant number of events were cancelled this month due to COVID-19 restrictions. Farmer's Day (a neighbour specific tour of APC and NAC), scheduled for 19/03/20, was cancelled on 17 March due to new restrictions.
- As face to face meetings were restricted for most of March, communication was largely by phone, which is reflected in the March event statistics. The purpose of these phone calls was to check in on landholders regarding COVID-19 and advise them of any relevant changes to the Project. Many landholders are elderly, and most have self-isolated with support from their families. Several landholders have off-farm jobs, with several being impacted by redundancy.

- The New Acland Community Information Centre has continued to plan and organise for events due to take place towards the end of 2020.

April 2020

- No face-to-face landholder meetings were held during April due to COVID-19 restrictions.
- Landholders were engaged via telephone.
- Members of the New Acland Community Information Centre team held a round of COVID-19 'check in' calls to our landholders during the initial strict restrictions imposed by Government.
- A set of survey questions relating to the quality of New Hope Group's stakeholder engagement have been designed as part of a continuous improvement exercise. The survey will be conducted via telephone with stakeholders during May.

May 2020

- No face-to-face landholder meetings were held this month due to COVID-19 restrictions. Landholders were instead engaged via telephone.
- Our landholders are mostly returning to their regular routine as State Government COVID-19 restrictions are steadily eased.
- A set of survey questions have been designed for landholders with the aim of improving our engagement practices. The landholder surveys have largely been completed and a report will be completed in June to summarise the results.

2.1.2. Community engagement

Key outcomes from the Project's community engagement in the last six months are as follows.

December 2019

- A Jondaryan drop-in session was held and there were no attendees this month.
- The New Acland Mine hosted the Community Reference Group (CRG) for a tour and short presentation at the mine. Six members of the CRG attended.
- The CRG Christmas function was also held with nine out of 12 members and their partners attending. The Senior Landholder and Community Coordinator provided a brief update on the Project approval process. This was also an opportunity to thank the CRG for all their hard work and commitment throughout 2019.
- New Hope Group employees and members of New Acland Mine Emergency Response Team were invited to attend a BBQ at the new Toowoomba LifeFlight Rescue hangar. This provided an opportunity for LifeFlight & NHG personnel to learn about the LifeFlight/NHG Partnership and for NHG's ERT to engage with flight crew members.
- New Hope Group was again the major sponsor of the Oakey Santa Fair. This event was well attended by the community. New Hope Group also had an information stall at the event with giveaways available for the community. New Hope Group staff engaged with many members of the public who were all supportive of the New Acland Mine. New Hope Group staff addressed many questions relating to Stage 3.
- New Hope Group hosted a community update, which attracted around 30 key stakeholders. New Hope Group's Chief Operating Officer provided an update on the NACo3 approvals process and answered questions from attendees. Most of the questions from the community were about the State Government.
- The New Acland Mine General Manager and New Hope Group's Chief Operating Officer and Community Liaison were invited to tour the Oakey Army Aviation Base by the Commandant Charlie Barton. Discussion was based around the expansion of the base and any potential impact by NACo3 on aviation training airspace.
- The September 2019 round of Community Investment Fund applications were reviewed and approved by New Hope Group during December. The funding agreements are under review and the aim is to execute in early 2020.

January 2020

- The New Acland Community Information Centre team attended Australia Day celebrations in Arthur Shooter Park, Oakey, which attracted a large crowd of local people. New Hope Group provided its marquees for the event.
- A new Landholder Liaison and Community Liaison have joined the New Acland Community Information Centre Team.

February 2020

- Members of the New Acland Community Information Centre team attended meetings and community events in Oakey, Toowoomba, Jondaryan, Quinalow and Cooyar this month.
- A Jondaryan drop-in session was held on the 1st Thursday of the month. There was one visitor this month.
- The New Acland Community Information Centre team attended and volunteered at multiple community events in the month of February, which have been listed in Table 2.
- The first meeting of the Community Reference Group (CRG) was held. The agenda included the election of members, the appointment of a chairman, CRG governance and an update on NACo3 approval.
- Members of the New Acland Community Information Centre attended the Cooyar Show.

March 2020

- A Jondaryan drop-in session was held and there were no visitors this month.
- Community and NAC staff attended the annual Oakey Show Ball and attended an information booth at the annual Oakey Show. The show occurred just before COVID-19 restrictions were implemented and was well patronized. NAC and APC were strongly endorsed and represented throughout the show with APC providing sponsorship of the beef cattle section and supplying hay as prizes. This was well received by the community, especially the local primary producers.
- APC donated hay to the Oakey State High School and the Toowoomba Riding for the Disabled. Both donations were very well received.
- Toowoomba Chamber of Commerce staff were hosted on a tour of NAC and the Acland Colliery #2, including their new CEO. The new CEO spent part of his childhood in Acland where his father was the second last manager of the Acland underground mine.
- With the introduction of COVID-19 restrictions, events and meetings have largely been cancelled. The New Acland Community Information Centre continues to be staffed albeit with restrictions on face to face contact. Most contact now is made by electronic means.

Among concerns that some businesses will not be in a position to reopen if the restrictions are in place for an extended period of time, New Acland Community Information Centre staff are maintaining contact with many business owners and working on an initiative with the Toowoomba Chamber of Commerce to drive patronage of local business.

- Drilling of the Maclagan bore (Community Development Project) commenced. The local community is very excited about the project and positive comments were made in response to an NHG Facebook post.
- Invitation for the March 2020 round of CIF applications opened in March, with the application window being 1 March to 31 March. Assessment of all applications is planned for April.

April 2020

- A Zoom meeting was held with the Toowoomba Carnival of Flowers committee to discuss the set out of the float.
- The New Acland Community Information Centre is working with the Oakey Chamber of Commerce to determine how can best to support local business now and when they re-open for normal trade.

- Anzac Day was very different this year with locals maintaining a vigil at the end of their driveways. At the New Acland Mine the service was held using 2-way radios. Production was paused and vehicles parked up safely for the duration. There was a reading of Flanders Fields and the Ode was read followed by a minute's silence. The Last Post, Rouse and the Australian and New Zealand national anthems were also played over the 2-way radios.
- NAC and APC contributed tributes that were read during the Virtual Acland Anzac Day ceremony that was played on social media.
- Following the relocation of head office from Brookwater to the Brisbane CBD, surplus stationery was delivered to the Community Information Centre for distribution to local schools. Stationery was catalogued and regional schools were invited to identify their requirements. The New Acland Community Information Centre team is planning to deliver all stationery to schools once COVID-19 restrictions are lifted. The donations made so far to April were well received.
- The Maclagan bore drilling concluded in April. No substantial water was encountered at 150 metres so a decision was made by New Hope, in consultation with the Community Reference Group, to continue drilling to +300 metres. Unfortunately, despite these efforts, no water was encountered and the hole was subsequently made safe and sealed. The New Acland Community Information Centre team is currently exploring alternatives to provide the local rural fire service with an accessible and reliable alternative water source.

May 2020

- APC donated two weaner steers to the Oakey State High School for them to use in led steer competitions. This donation will see APC-bred cattle shown at Farmfest in October (subject to health restrictions) and local shows including Allora, Clifton, Pittsworth and the Oakey Beef Classic next year.
- Stationery leftover following the corporate office relocation has been donated to Quinalow State School, Jondaryan State School, Kulpi State School, St Monica's Primary School and Oakey State High School
Jondaryan drop-in sessions have been suspended until further notice due to COVID-19 restrictions.
- The successful applicants: Jondaryan State School, Bowenville Cricket Club and Highfields & Districts Little Athletics Club, from the last round of CIF have all received their cheques. All recipients were very happy to receive the funding and look forward to having their projects completed.

2.1.3. Key stakeholder engagement

Recent outcomes from the Project's engagement with key stakeholders are as follows.

December 2019

- New Hope Group met with the Department of Natural Resources, Mines and Energy regarding NAC03.
- New Hope Group met with the Queensland branch of the Australian Labor Party to provide a brief on NAC03.

February 2020

- A delegation of senior New Hope Group officers met with the Premier's office for discussions about the Project.
- New Hope Group met with the Federal Leader of the Opposition officers at the Parliament of Australia office about the Project.

- Members of the New Acland Community Information Centre met with the Toowoomba Chamber of Commerce.
- New Hope Group met with Agforce to discuss the status of the Project.

March 2020

- New Hope Group met with the Toowoomba Chamber of Commerce to provide an update on NACo3 approval.
- New Hope Group met with the Toowoomba Surat Basin Enterprise to provide an update on NACo3 approval.
- New Hope Group met with a senior Federal Labour MP to provide a NACo3 Project briefing.
- New Hope Group met with a Federal LNP MP to provide an update on NACo3.

April 2020

- New Hope Group met with the Department of Natural Resources, Mines and Energy regarding NACo3.
- New Hope Group met with the Premier's office to discuss NACo3.
- New Hope Group met with the Queensland branch of the Australian Labor Party to provide a brief on NACo3.

May 2020

- New Hope Group met with a senior Federal LNP Minister to provide an update on the Project.

2.2. Complaints Management

There were no complaints received in relation to the NACo3 Project between 1 December 2019 and 31 May 2020.

2.3. Consultation Stakeholders and Issues Report

Over the past six months, the New Hope Group has been involved in 298 interactions with local community and stakeholders - (e.g. emails, phone calls & meetings) related to the Project, and has engaged with a total of 162 individuals. Table 1 presents a breakdown of these interactions by stakeholder group.

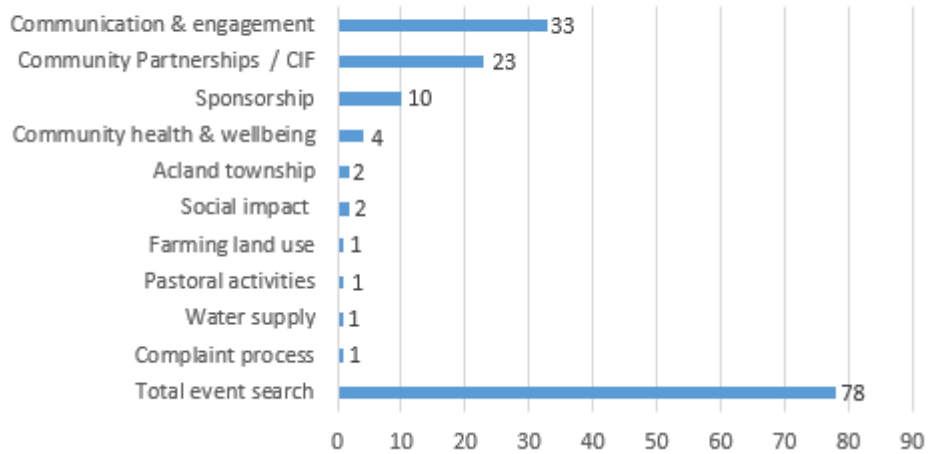
TABLE 1: STAKEHOLDER ENGAGEMENT, 1 DECEMBER 2019 – 31 MAY 2020

Stakeholder Groups	Events	Stakeholders	
		distinct	total
Tier 2 Landholder	111	48	143
Tier 1 Landholder	35	12	39
Community Group / Charity	29	23	29
Education Stakeholders	28	13	32
Community Reference Group	23	12	45
Registered Business	23	22	23
General Business (indirectly affected)	20	9	22
General interest	17	8	17
Regional	16	5	18
Company	15	14	15
Recreational/Sport Group	13	8	13
Rail Corridor	12	4	12
Near Landholder/Resident in Area (Tier 3)	11	5	14
EIS Submitter	11	3	11
Historical Group/Society	9	5	11
Maclagan/Quinalow/Kulpi/Peranga Resident	9	2	9
Jondaryan Resident	8	4	8
Oakey Resident	7	2	7
Other	7	6	7
Industry Org / Peak Body	5	2	5
Activist / Action Group	5	4	5
General Industrial Labour Services	5	5	5
Local Government	4	3	4
Health Stakeholders	4	3	8
Civil Construction Services	4	4	4
Other	34	25	34
[No Stakeholder Groups]	6	48	49
Total Event search	298	162	364

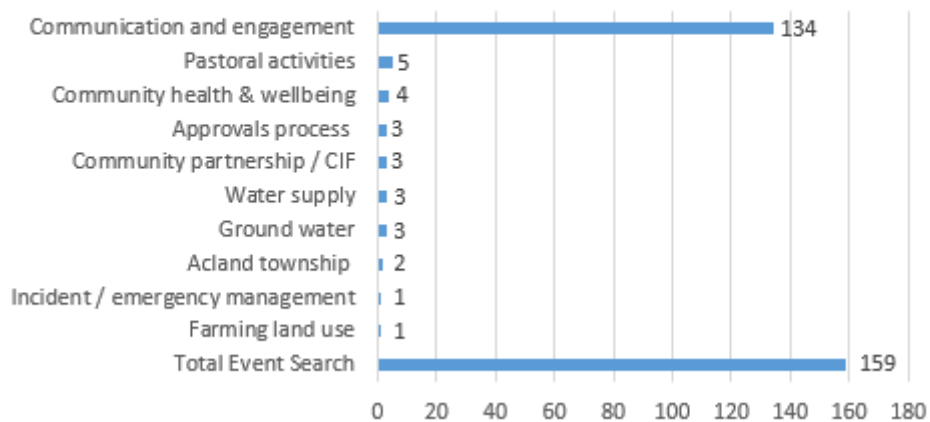
The top ten topics addressed during engagement with the general community and with members of community groups in the last six months are presented in Figure 1. It shows engagement in the reporting period has largely focused on, communication and engagement, community partnerships and sponsorship, community health and wellbeing, Acland township and social impact.

The Project's landholder engagement program during the reporting period has involved 157 events with 48 distinct landholder stakeholders: 12 Tier 1 landholders, 5 Tier 2 landholders, and five Tier 3 landholders. Tier 3 landholders are located outside the immediate Project area. As shown in Figure 2, the Project's communication and engagement, pastoral activities, community health and wellbeing, approvals process and community partnerships were the primary topics discussed during landholder engagement.

**Figure 1: Top 10 Community Engagement Topics -
1 December 2019 to 31 May 2020**



**Figure 2: Top 10 Landholder Engagement Topics -
1 December 2019 to 31 May 2020**



The Project’s engagement with other key stakeholders over the reporting period included meetings and correspondence with community groups and charities, educational stakeholders, community reference group and registered businesses (refer Table 1).

Key outcomes of engagement with these stakeholders are as summarised in Section 2.1.3. Details of engagement by stakeholder group are summarised in Section 2.4.

2.4. Q3-Q4 Communication and Engagement Activities

The following tables summarise the Project's activities against key commitments to community and stakeholder engagement for the reporting period.

The Project's engagement mechanisms include tailored strategies for landholders in three categories:

- Tier 1: High Priority Landholders –those who are potentially impacted as shown through environmental modelling;
- Tier 2: Landholders near the mine with less potential for impacts; and
- Tier 3: Other landholders in the Jondaryan and Oakey communities.

TABLE 2: COMMUNITY AND STAKEHOLDER ENGAGEMENT ACTIVITIES, Q1-Q2 2020 (1 DECEMBER 2019 TO 31 MAY 2020)

Q1-Q2 2020 Actions	
Tier 1 and Tier 2 Landholders	
Six monthly landholder meetings	<ul style="list-style-type: none"> • Meetings, phone calls and correspondence have taken place with 65 landholders in and near to the Project area (Landholder Tiers 1-3). This contact has involved the continuation of bore baseline assessments and discussions regarding the Project's approval process and other matters covered elsewhere in this report. Additional consultation has occurred as part of the continued operation of New Acland Coal Mine but are not detailed in this report.
Landholder agreements	<ul style="list-style-type: none"> • The New Hope Group has formalised 13 Make Good Agreements with potentially affected landholders. Another 16 Agreements are on hold. Four Agreement offers have been declined.
Monthly staff visits to Jondaryan	<ul style="list-style-type: none"> • Monthly engagement sessions continued in Jondaryan in December 2019, February 2020 and March 2020. There were no drop-in sessions in January, April or May, the latter two attributable to COVID-19 restrictions.
Government Stakeholders	
Toowoomba Regional Council	<ul style="list-style-type: none"> • Project-related engagement continues as part of regular interfaces between the Project's New Acland Community Information Centre team and Council's Community Development team members in Oakey and Goombungee. • The New Hope Group also maintains regular engagement with Council through participation in organised community meetings and events (e.g. Oakey Chamber of Commerce meetings and Youth Committee meetings). Engagement with Council will also continue throughout 2020 as the success of the NAC Community Development Projects is monitored.
Queensland Government	<ul style="list-style-type: none"> • Following the Land Court recommendation in November 2018, the New Hope Group re-commenced consultation

Q1-Q2 2020 Actions	
	with the Office of the Coordinator-General, the Department of Environment and Science, and the Department of Natural Resources, Mines and Energy. The focus of this engagement continues to be progressing the implementation of the Land Court's recommendations and to advance the Project's remaining primary approval applications.
Business and Industry Stakeholders	
Local Business and Industry Stakeholders	<ul style="list-style-type: none"> Over the last six months, 25 businesses have registered their interest in procurement opportunities via the Project website, contributing to a total of 451 registrations since November 2015.
Local Business and Industry Partners	<ul style="list-style-type: none"> The New Hope Group employees maintain a productive relationship with the Oakey and Toowoomba Chambers of Commerce, with participation in organised business and industry events over the reporting period (see Section 2.1.3). The New Hope Group's New Acland Community Information Centre team also supports a Junior Chamber for Youth group in Oakey, focused on scoping and implementing projects that support local young people.
Indigenous Stakeholders	
Indigenous Community	The New Hope Group continues to explore opportunities to work with Goondir Aboriginal Medical Service to scope support opportunities for local Aboriginal young people. These projects will be further developed in 2019-20 (see Section 2.1.3).
Traditional Owners	<ul style="list-style-type: none"> Consistent with last SIMR (December 2019), Cultural Heritage survey works have been completed on all projected disturbance areas within the Project's boundaries. The Project's Cultural Heritage Awareness video has been produced and approved by Western Wakka Wakka People (traditional owner) representatives and forms part of the New Acland Coal Mine's induction program. Due to the recent passing of a Western Wakka Wakka People elder who appears in the induction video, it has been temporarily withdrawn. New Acland Coal is working with the Western Wakka Wakka People to ensure the video addresses these sensitivities and is culturally appropriate.
Social infrastructure providers / community groups	
Education and Training Stakeholders	<ul style="list-style-type: none"> The New Hope Group has strengthened its education and training partnerships with Oakey State High School, the Queensland Energy and Minerals Academy (QMEA) and the Future Leaders Program to focus on local community development objectives (see Section 2.1 for outcomes of engagement). COVID-19 restrictions have necessitated a revised schedule of school events so far in 2020.

Q1-Q2 2020 Actions	
Health stakeholders	<ul style="list-style-type: none"> • The New Hope Group has continued its partnerships with two local service providers to focus on providing a holistic local community health service. • Exploring opportunities to scope new initiatives for Aboriginal community members with Goondir Aboriginal Medical Service is ongoing. • Continued implementation of the New Hope Group's RACQ LifeFlight Partnership and Rural Safety Project.
Community Organisations	<ul style="list-style-type: none"> • Continued support for community and social services, through the Community Sponsorship & Donations Program and larger grants through the New Acland Mine's Community Investment Fund (see Section 3.2).
General Community engagement	
Community Reference Group	<ul style="list-style-type: none"> • Two Community Reference Group (CRG) meetings were held within the reporting period (one as part of the Christmas function), addressing a range of interest areas including general project information, operations management, local community priority areas, an update on the six community engagement (community development) projects and an update on the NACo3 approval process. CRG members represent local landholders, local business, local government, health, education & youth, the indigenous community, environment and the areas of Jondaryan, Oakey, Kulpi, Maclagan & Goombungee. CRG meeting minutes are published online at: http://www.aclandproject.com.au/content/community
Mine Site Tours	<ul style="list-style-type: none"> • There were three private mine tours held during the reporting period. All public mine tours scheduled for 2020 so far, have been cancelled.
Events	<ul style="list-style-type: none"> • New Acland Coal and New Acland Community Information Centre staff continue to contribute to, participate in and sponsor a range of local community events, including during this reporting period: <ul style="list-style-type: none"> ○ Community Reference Group (CRG) tour of the New Acland Mine followed by a Christmas function (Dec 19) ○ Jondaryan Drop-In Session (Dec 19) ○ New Hope Group/LifeFlight Rescue partnership Christmas BBQ (Dec 19) ○ Community update by New Hope Group's Chief Operating Officer (Dec 19) ○ Oakey Santa Fair (Dec 19) ○ Oakey Men's Shed Christmas function (Dec 19) ○ Australia Day celebrations, Arthur Shooter Park, Oakey (Jan 20) ○ Oakey Community Care meeting (Jan 20) ○ Jondaryan Community Development Project meeting (Jan 20)

Q1-Q2 2020 Actions

- Jondaryan Drop-In sessions (Feb 20)
- Oakey Community Care meeting (Feb 20)
- LifeFlight Partnership meeting (Feb 20)
- Jondaryan Drop-In Session (Feb 20)
- Meeting with Quinalow State School (Feb 20)
- Attended the opening of improvements to the St Monica School basketball court-CIF project (Feb 20)
- Meeting with the newly appointed CEO of the Toowoomba Chamber of Commerce (Feb 20)
- Attended the Toowoomba Chamber of Commerce hosted Chamber of Commerce and Industry Queensland function (Feb 20)
- Community Reference Group (CRG) meeting (Feb 20)
- Cooyar Show (Feb 20)
- Oakey Community Care meeting (Mar 20)
- Hosted Toowoomba Chamber of Commerce on a mine tour (Mar 20)
- Jondaryan Drop-In Session (Mar 20)
- Oakey Show Gala Evening (Mar 20)
- Toowoomba Horse Riding for the Disabled hay donation (Mar 20)
- Oakey Show (Mar 20)
- From and including April, there was no physical presence at community-related events due to COVID-19 restrictions (Apr 20)
- Participation (via social media) in and contribution to a virtual Anzac Day service held at Acland (Apr 20)
- Creative meeting (via Zoom) with Toowoomba Carnival of Flowers Committee
- CIF cheque handover to the Bowenville Cricket Club (May 20)
- CIF Cheque handover to Jondaryan State School (May 20)
- CIF Cheque handover to Highfields & Districts Little Athletics Club (May 20)
- Stationery donation delivered to Jondaryan State School (May 20)
- Stationery donation delivered to Quinalow State School (May 20)
- Stationery donation delivered Kulpi State School (May 20)
- Stationery donation delivered to St Monica's Primary School (May 20)
- Stationery donation delivered to Oakey State High School (May 20)

Q1-Q2 2020 Actions	
New Acland Community Information Centre, Oakey	<ul style="list-style-type: none"> The Centre is staffed by a dedicated Landholder and Community Liaison team. There were approximately 28 visits to the Community Information Centre directly relevant to the Project during this reporting period. The reported (relatively high) visitation numbers reported during the last period coincided with the Court of Appeal decision and reasons and redundancies at the mine. The lower visitation numbers this period are explained by a period of scheduled closure of the Community Information Centre over Christmas 2019, a hiatus in key legal decisions and COVID-19 restrictions. New Hope's Community Information Centre team continued to deliver high quality support to stakeholders by telephone and email throughout the reporting period.

TABLE 3: PROJECT COMMUNICATION, Q1-Q2 2020 (1 DECEMBER 2019 TO 31 MAY 2020)

Project Communications	
Community Newsletter	<p>Communication material distributed to approximately 3,000 local residents (published December 2019 & May 2020), included the following articles. Headline articles in the December 2019 and May 2020 newsletters included the following:</p> <p>December 2019</p> <ul style="list-style-type: none"> New Acland Update Stage 3 Approvals The Silver Lining Haden School's STEM Program Merry Christmas to all message Thinking Pink Harvey: The Dump Truck Food & Fodder to last for a while Community Development Projects McDonald Nursing Home <p>May 2020</p> <ul style="list-style-type: none"> Let's Get Queensland Working Slam Dunk for St Monica's Keeping Country Cricket Alive Keeping Kulpi Connected Social Distancing at New Acland Toowoomba Chamber of Commerce New Acland Mine Tour

	<ul style="list-style-type: none"> • Play Time at Jondaryan • Feeding the Four-Legged • Oakey Show
<p>Online Fact Sheets</p>	<p>Fact Sheets available:</p> <ul style="list-style-type: none"> • Project overview • Local Procurement • Landholder and community engagement opportunities • Enquiries, concerns and complaints process • Make Good Agreements • Buildings and heritage management in the Acland Area (2 fact sheets) • Tree planting • Rehabilitation and amenity • Water Resources (including groundwater and surface water resource management) • Noise management • Blasting process • Air quality and dust management • Veneering.
<p>Project website (www.aclandproject.com.au)</p>	<ul style="list-style-type: none"> • Newsletters. • Media releases. • Project fact sheets. • Project EIS information. • Air Quality management information. • Land rehabilitation information. • Noise management information. • Mining industry information. • New Acland Community investment and sponsorship programs. • New Acland Community Reference Group meeting minutes.

	<ul style="list-style-type: none"> • New Acland Community Investment Fund toolkit.
Media & Media Releases	One media release was produced for the Project on the status of Project approvals and related issues.
Community Investment Fund (CIF) supporting materials	<ul style="list-style-type: none"> • Program overview. • Application form. • Guidelines. • Fact Sheets. • Frequently Asked Questions.
Advertising and Newspaper Notices/Columns	A broad and ongoing range of advertising is released with relevance to the Project. The New Hope Group also maintains a fortnightly space in the Oakey Champion for regular updates and to advertise its participation in specific events. The RIDA application was advertised in the Toowoomba Chronicle and the Oakey Champion in December 2019 - January 2020.
Media campaign	A media campaign ('We're Ready' campaign) commenced in April 2020, which among other actions, invited those with an interest in NACo3 to register their preferred interest as either an employee or contractor. As at 31 May 2020 9670 people had registered their interest via: https://www.newhopegroup.com.au/content/new-acland
Social media	New Hope Group makes Project updates and information available to stakeholders via social media channels, primarily on Facebook (https://www.facebook.com/newhopegroupaustralia) (https://www.facebook.com/friendsofnewaclammine), Instagram

<https://www.instagram.com/newhopecorp/?hl=en>), YouTube
https://www.youtube.com/channel/UCUQ2arf_poBv3z0ctgGuIjg) and LinkedIn
<https://www.linkedin.com/company/new-hope-coal/>).

3. COMMUNITY HEALTH, SAFETY AND SOCIAL INFRASTRUCTURE

3.1. Community Health, Safety and Wellbeing

As reported in June 2016, the Project has initiated a substantial proportion of the commitments detailed in its Social Impact Management Action Plan for Health and Community Wellbeing, as well as additional commitments made in relation to community health and wellbeing in Chapter 5 of the AEIS. The outcomes of engagement with relevant stakeholders are reported in Sections 2.1.3 and 2.4 of this SIMR.

The New Hope Group's community investment and sponsorship programs related to social infrastructure are summarised in Section 3.2.

3.2. Social Infrastructure

The New Acland CIF assists not-for-profit community groups and organisations to develop long-term projects and initiatives for the benefit of communities around the New Acland Coal Mine. Not-for-profit community groups and organisations within the Toowoomba region are eligible to apply for grants under the New Acland Mine CIF.

The New Acland Mine CIF was launched in August 2013 and is in addition to the New Hope Group's Community Donations and Sponsorship Program.

The New Hope Group, in consultation with the New Acland Community Reference Group (CRG), having partnered with the University of Southern Queensland's (USQ) Institute for Resilient Regions, has implemented six community development projects aligned to community priorities identified by USQ research. These projects were funded through allocations from the Community Investment Fund, in agreement with the Community Reference Group.

Since 1 December 2019, the New Hope Group has directly supported 11 organisations in the Toowoomba region, to a value of approximately \$123,896. Funding support was also provided to a number of local community organisations toward regular community events and targeted initiatives in Oakey, Goombungee, Cooyar and Jondaryan, and in Toowoomba.

3.3. Acland Management Plan

The Acland Management Plan (AMP) sets out the Project's arrangements and commitments for the management and maintenance of the Acland Township. This includes ongoing conservation management of specific local heritage items and structures identified by the AMP and Acland Colliery Conservation Management Plan, and general grounds maintenance in Acland.

The Colliery has also been fully laser scanned to record the structure, and New Hope Group continues to implement control measures for borer and termites through a third-party contractor.

4. PROJECT PLAN

This section outlines the Project's plan to deliver on its mitigation and management strategies (Section 4.1) and commitments to community and stakeholder engagement (Section 4.2).

4.1. Mitigation and Management Strategies

The following table identifies the status of the Project's mitigation and management strategies including public reporting requirements.

TABLE 5: MITIGATION AND MANAGEMENT STRATEGIES

Management Plans and Strategies	Status	Details and Next Update
Air Quality Management Plan	DES approved this plan for Project use on 9 April 2020.	Public reporting for the Project's environmental monitoring activities to occur monthly from the start of construction.
Noise Management Plan	DES approved this plan for Project use on 3 March 2020.	
Blasting and Vibration	Established and preparatory work is continuing.	
Groundwater Monitoring and Impact Management Plan (GMIMP)	The GMIMP is currently being updated following further feedback from DAWE.	The Plan has been completed, has been subject to third party review, and has been re-submitted to the Department of Agriculture, Water and the Environment (DAWE) as part of EPBC Act requirements. NHG is seeking approval of the Plan from the Commonwealth Minister for the Environment. Once the AWL is granted, the Plan will be further updated and re-submitted to the Department of Natural Resources, Mines and Energy.
Bore Baseline Assessment Plan	Established and well advanced. Further assessment will be undertaken in the future following approval of the Project.	The Bore Baseline Assessment Plan can be found at www.aclandproject.com.au/content/reporting .
Community and stakeholder engagement	Established and in progress.	Refer to Section 2 of this Report. Next report due December 2020.
Complaints Management	Established and in progress.	Refer to Section 2 of this Report. Next report due December 2020.
Health, safety and community	Established and in progress.	Refer to Section 3 of this Report. Next report due December 2020.

Management Plans and Strategies	Status	Details and Next Update
infrastructure		
Acland Management Plan	Established and in progress.	Refer to Section 3 of this Report. Next report due December 2020.
Acland Colliery Conservation Management Plan	Established and in progress.	Site maintenance and heritage preservation works continue under the Acland Colliery Conservation Management Plan. The Colliery has also been fully laser scanned to record the structure.
Housing and Accommodation Action Plan	Established and preparatory work underway.	Annual Social Impact Management Report, pending final Project approvals.
Local Content Action Plan	Established and preparatory work underway.	Adoption of QRC Code for Local Content.
Workforce Management Action Plan	Established and preparatory work underway.	Annual Social Impact Management Report (construction report), pending final Project approvals.
JRLF Decommissioning Management Strategy	Established. Implementation will commence in the future.	Decommissioning to commence once the new Rail Loadout Facility is fully commissioned on the Project site. Two weeks of face to face engagement regarding a proposed change to the Coordinator-General's imposed condition 4 culminated in a special Jondaryan drop-in session on 23 May. An Invitation for Submissions to the proposed change to Condition 4 was published on 22 June 2019. The Invitation for Submissions closed 5pm on 21 July 2019. Engagement with the residents of Jondaryan will continue through the New Hope Group monthly drop-in sessions at Jondaryan and via the New Acland Community Information Centre. Further engagement, regarding decommissioning to recommence when Project timing is known.
Road Use and Traffic Management Plans	Established and in progress.	Plans developed and finalised in consultation with Department of Transport and Main Roads and Toowoomba Regional Council.

4.2. Community and Stakeholder Engagement

The following table summarises the Project's key commitments to community and stakeholder engagement for the next reporting period Q3-Q4 2020, pending final Project approval.

TABLE 6: STAKEHOLDER ENGAGEMENT – FORWARD PLAN

Stakeholder group	2020 Actions
Tier 1 and Tier 2 Landholders	<ul style="list-style-type: none"> Ongoing technical consultation regarding impact modelling where required
	<ul style="list-style-type: none"> Continued negotiation of Landholder Agreements
	<ul style="list-style-type: none"> Six monthly update meetings with landholders

Stakeholder group	2020 Actions
	<ul style="list-style-type: none"> Letter distribution – road access and mitigations
	<ul style="list-style-type: none"> Monthly staff (drop-in) visits to Jondaryan (subject to health & safety guidelines)
	<ul style="list-style-type: none"> Information session on topics including procurement, environmental management, access and health and wellbeing
	<ul style="list-style-type: none"> Continued partnership and participation in regional landholder activities and through the Acland Pastoral Company
	<ul style="list-style-type: none"> Monthly online release of environmental monitoring results (from construction): <ul style="list-style-type: none"> Hard copy distribution to Jondaryan residents and local promotion Quarterly hardcopy summary distributed to Tier 1 and 2 landholders
Local and State Government	<ul style="list-style-type: none"> Briefings / individual meetings as relevant
	<ul style="list-style-type: none"> Direct correspondence as relevant
	<ul style="list-style-type: none"> Newsletter distribution as relevant
	<ul style="list-style-type: none"> Engagement on housing and accommodation
	<ul style="list-style-type: none"> Workforce and accommodation information shared with relevant agencies to support planning
	<ul style="list-style-type: none"> Continued consultation with DATSIP on indigenous employment and business development
	<ul style="list-style-type: none"> Continued employment, education and training partnerships
Indigenous Stakeholders	<ul style="list-style-type: none"> Continue Indigenous stakeholder engagement and partnership development
	<ul style="list-style-type: none"> Maintain relationships through Community Reference Group, Traditional Owners and Cultural Heritage Management Plan requirements
	<ul style="list-style-type: none"> Consult on and promote Indigenous employment, business development and procurement opportunities
Business and Industry Stakeholders	<ul style="list-style-type: none"> Six monthly procurement information sessions
	<ul style="list-style-type: none"> Continue partnerships with the Toowoomba and Surat Basin Enterprise (TSBE) and Toowoomba and Oakey Chambers of Commerce
	<ul style="list-style-type: none"> Consult with local accommodation providers and real estate agents regarding short-term accommodation needs
Social Infrastructure Providers and Community Groups	<ul style="list-style-type: none"> Local GP consultation regarding capacity and pre-employment medical checks
	<ul style="list-style-type: none"> Continue partnerships arrangements with major health services and participation in health-related organisations and events
	<ul style="list-style-type: none"> Continue support for community and social services, individuals, organisations and clubs through the Community Sponsorship Program and larger grants through the Community Investment Fund
	<ul style="list-style-type: none"> Continue work with environmental groups on environmental initiatives
General Community Engagement	<ul style="list-style-type: none"> Continue regular liaison with the New Acland Community Reference Group with dedicated updates on progress of the Project, including Jondaryan Rail Loadout Facility, Acland Management Plan, and health

Stakeholder group	2020 Actions
	and coal market information
	• Mine site tours
	• Participation in local events
	• New Acland Community Information Centre
	• Community Liaison Officers / dedicated staff
	• Dedicated Project phone number and email address
	• Complaints and dispute resolution mechanism
Community Communications	• Advertising and newspaper notices/columns
	• Website updates
	• Fact sheets and posters
	• Quarterly newsletter
	• Stakeholder letter distribution

5. CONCLUSION

This Social Impact Management Report has described the engagement, communication and impact management strategies undertaken by the New Hope Group with respect to the New Acland Coal Mine Stage 3 Project for the first half of 2020.

The next SIMR will be delivered in December 2020, in line with the Coordinator-General's Imposed **Condition 17: pre-construction**.

ANNEXURE A

NEW ACLAND COAL MINE STAGE 3 PROJECT APPROVALS HISTORY

Event	Date
Gazettal of coordinated project declaration	18 May 2007
MLA 50232 lodged	25 May 2007
Environmental Impact Statement (EIS) submitted	January 2014
EIS released for public consultation	18 January 2014 - 3 March 2014
Additional information to EIS (AEIS) submitted	August 2014
AEIS released for public consultation	1 - 29 September 2014
Coordinator-General's evaluation report, recommending that the Project be approved, subject to conditions	19 December 2014
MLA 700002 lodged	16 January 2015
EA Amendment Application lodged	13 April 2015
Public notification of MLAs 50232 and 700002 and the EA Amendment Application	13 May 2015 - 2 July 2015
Draft EA issued by the then Department of Environment and Heritage Protection	28 August 2015
Referral of MLA 50232 and 700002 to the Land Court for Objections Hearing	14 October 2015
Referral of EA Amendment Application to the Land Court for Objections Hearing	19 October 2015
Original Objections Hearing dates	7 March 2016 - 12 August 2016 5 - 7 October 2016 3 - 20 April 2017
EPBC Act approval issued. The approval has effect until 31 January 2042.	18 January 2017
Land Court decision (Member Smith) on EA Amendment Application, MLA 50232 and MLA 700002 (since overturned)	31 May 2017
Associated Water License application lodged	3 October 2017
Supreme Court decision (Bowskill J) overturned Land Court decision and the EA decision of 14 February 2018 and remitted the matter to the Land Court for reconsideration	2 May 2018 (final orders 28 May 2018)
Appeal lodged in the Court of Appeal against Supreme Court decision by Oakey Coal Action Alliance Inc.	30 May 2018
Remitted Land Court Hearing dates	2 - 4 October 2018
Remitted Land Court decision	7 November 2018
Land Court recommendation is unconditional and DES decision making process commences	12 February 2019
Court of Appeal hearing dates	27 February 2019 - 1 March 2019
Environmental Authority (EA) amendment application approved	12 March 2019
AWL application released for public notification	20 March 2019
Associated Water Licence (AWL) submission period closed	7 May 2019
Request to change Condition 4(a), Jondaryan train load-out facility lodged	24 May 2019
Public notification period regarding change to Condition 4(a) opens	22 June 2019

Public notification period regarding change to Condition 4(a) closes	21 July 2019
Court of Appeal – Date of Reasons	10 September 2019
Court of Appeal – Date of Orders	1 November 2019
Regional Interests Development Application (RIDA) lodged	19 November 2019
The Oakey Coal Action Alliance sought special leave to appeal the Supreme Court of Queensland, Court of Appeal decision to the High Court	29 November 2019
Under the New Acland Coal Pty Ltd's Commonwealth Approval 2007/3423, the Project's Offset Management Plan was approved the Commonwealth Minister for the Environment's Delegate (i.e. for the Commonwealth's offset requirements)	2 December 2019
Under Queensland's <i>Nature Conservation Act 1992</i> , the Department of Environment and Science approved the Project's Protected Plant Permit (Mine Pit areas)	10 December 2019
Regional Impact Development Approval (RIDA) public notification period commenced	11 December 2019
Under Imposed Condition 13 of the Coordinator-General's Report, the Project's Environmental Offset Strategy was approved by the Coordinator-General	10 January 2020
Under Queensland's <i>Nature Conservation Act 1992</i> , the Department of Environment and Science approved the Project's Species Management Program (low risk)	15 January 2020
Regional Impact Development Approval (RIDA) public notification period closed	17 January 2020
As a requirement of New Acland Coal Pty Ltd's Environmental Authority EPML00335713, the Department of Environment and Science approved the Project's Noise and Vibration Management Plan	3 March 2020
Under Imposed Condition 7 of the Coordinator-General's Report, the Project's Land Suitability Reference Site Report was approved by the Coordinator-General	13 March 2020
Under Imposed Condition 6 of the Coordinator-General's Report, the Project's Land Resources Survey Report was approved by the Coordinator-General	25 March 2020
Under Imposed Condition 8 of the Coordinator-General's Report, the Project's Topsoil Management Plan was approved by the Coordinator-General	25 March 2020
As a requirement of New Acland Coal Pty Ltd's Environmental Authority EPML00335713, the Department of Environment and Science approved the Project's Air Emissions Management Plan	7 April 2020
Under Imposed Condition 16 of the Coordinator-General's Report, the Project's Koala Species Management Plan was accepted by the Department of Environment and Science	24 April 2020
The High Court notified the parties to the appeal that the application hearing would take place on 5 June 2020	7 May 2020
NACo3 Final Land Use and Rehabilitation Plan (FLURP) approved by office of the Coordinator-General	19 May 2020
The application to the High Court was heard and special leave was granted to Oakey Coal Action Alliance.	5 June 2020